

SERVICES CATALOGUE POWER TOOLS & LIFTING
LEAN ON US



INGERSOLL RAND **SERVICES OFFER**

WHAT IS INGERSOLL RAND **SERVICES SOLUTIONS?**

Ingersoll Rand provides products, services and solutions that enhance our customers' energy efficiency, productivity and operations. From preventative maintenance solutions to launch packs, warranty extensions and dedicated technical support, we prioritise your production success. Join us on a journey where our offerings are developed **with you, for you**, and with your production in mind.



PREVENTATIVE MAINTENANCE SOLUTIONS

LEAN ON US FOR TOTAL PEACE OF MIND



**Sign-up to the
Ingersoll Rand
Preventative
Maintenance
Solutions**

INGERSOLL RAND **SERVICES & MAINTENANCE PROGRAM**

Contact Ingersoll Rand at EMEA.IRServices@irco.com for more information



PREVENTATIVE MAINTENANCE SOLUTIONS

LEAN ON US FOR TOTAL PEACE OF MIND

Our Maintenance Packages are designed with your production in mind, helping you to maintain your equipment in the best possible way and avoid costly repairs.

Our preventative maintenance packages are designed with your operations in mind.

- Discover the peace of mind that comes with reliable and efficient power tools
- Decrease unexpected breakdowns
- Extend the lifespan of your Power Tools
- Simplify administrative work and maintenance costs
- Benefit from the knowledge of our world-class experts for support in using and optimizing your Power Tools



3 LEVELS FOR COMPLETE FLEXIBILITY



ProCare

Prevent Breakdowns
Stay in Control



LifeCare

Optimised Care
Longer Life



Platinum Care

Total Assurance

- 1 Year Warranty Extension
- 1st Year Calibration
- Preventative Maintenance Service & Lubrication
- Spare Parts Covered

- 2 Year Warranty Extension
- 1st & 2nd Year Calibration
- Preventative Maintenance Service & Lubrication
- Spare Parts Covered
- Critical Parts Changeover
- Performance check

- 3 Year Warranty Extension
- 1st, 2nd & 3rd Year Calibration
- Preventative Maintenance Service & Lubrication
- Spare Parts Covered
- Critical Parts Changeover
- Performance check
- Technical Support Access
- Firmware Maintenance

WHAT IS THE BEST OPTION FOR MY OPERATIONS?

- Maintain accuracy & repeatability of tools
- Minimize risk of production breakdown
- Simplify repair process

- ProCare advantages
- Safeguard critical production
- Built-in spare parts cover, no-unexpected cost

- LifeCare advantages
- Total Care for production environments
- Technical assistance & support

1-Year Commitment — On-Site Support
Proposals available on request.

2-Year Commitment — On-Site Support
Proposals available on request.

3-Year Commitment — On-Site Support
Proposals available on request.

FOCUS ON PRODUCTIVITY AND PRODUCTS CONFORMITY WITH OUR PREVENTIVE MAINTENANCE PACKAGES SOLUTIONS

Ingersoll Rand's Maintenance Packages are an all in one solution designed to offer a total solution for your maintenance and production support operations; from spare parts, calibration, lubrication, functional and performance testing, our fixed price per tool ensures no unexpected costs or hidden surprises... all at a cost effective price.



SIMPLE

- Sign-up for your Maintenance Packages with your Ingersoll Rand Distribution Partners
- Maintenance is planned at a date to suit your production
- Our team will handle the administrative

FLEXIBLE

- On-site support available upon request to suit your needs.
- Tailor your package to suit you: schedule, cover level & more.
- Rely on Ingersoll Rand specialists or local Authorised Distribution Service Partners

CAPABLE

- Only Genuine Ingersoll Rand Parts used
- Expert knowledge of Ingersoll Rand Engineers and Certified Services Partners.
- All products are returned with service report after a full performance test is complete.

QX SERIES™ LAUNCH PACK

LEAN ON US TO LAUNCH YOUR PRODUCTION



LAUNCH PACK

Lean on the expertise of our Certified Ingersoll Rand Engineers for the installation and commissioning of your new tools to ensure you start right and launch into production without costly delays.

QX Connect Series™ Precision Screwdriver



MTC Controller



QX Connect Series™ Angle Wrenches



QX Series™ Multiplier 1,000 Nm Pistol

INGERSOLL RAND LAUNCH PACK

- Ensure an optimized installation and setup
- Reduce risk of breakdown or incorrect setup
- Reduce risk of delayed production start
- Ensure the repeatability of your process

DELIVERABLES

- Installation and process setup
- Tools calibration & verification in process
- Operators training
- Certificate of conformity

ADDITIONAL SERVICES AVAILABLE

- Preventive maintenance program
- Warranty extension
- On-site support

INGERSOLL RAND LAUNCH PACK PROGRAM

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WARRANTY EXTENSION

LEAN ON US TO SECURE YOUR ASSETS

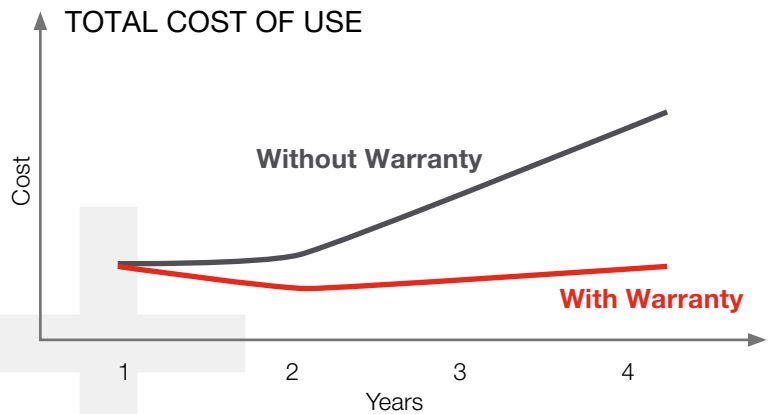


PREVENT UNEXPECTED COSTS, **AVOID COSTS IMPACT**

At Ingersoll Rand we understand the importance of protecting your valuable assets and maintaining a smooth operation without any unforeseen expenses. That's why we offer warranty extension services designed to give you peace of mind and safeguard your investments.

Ingersoll Rand warranty extension includes

- Parts & labour
- Prioritized repair
- No question asked!



1-year, 2-year and 3-year limited warranty available.



INGERSOLL RAND **WARRANTY EXTENSION**

TECHNICAL SUPPORT SERVICES

LEAN ON US TO ANSWER ALL YOUR NEEDS



THE BEST SKILLS FOR **THE BEST TOOLS**

At Ingersoll Rand we prioritize meeting your specific needs and ensuring the utmost quality in your tightening process. That's why we offer a comprehensive range of support tools to elevate your joining system to new heights.

SINGLE CALIBRATION

- Ensure the accuracy of the tools
- Ensure the repeatability of your tightening process
- Calibration certificate signed

TRAINING

- Enhance the skills of workers for troubleshooting
- Enhance the skills of workers for joining methods
- How to operate the controller and the tools
- How to hold and operate the tool for best ergonomics



INGERSOLL RAND **TECHNICAL SUPPORT**

Contact Ingersoll Rand at EMEA.IRServices@irco.com for more information



TAILOR-MADE SETUP FOR YOUR APPLICATION?

WE OFFER THE ANSWER

CONTROLLER LICENSE & QX SERIES™ FIRMWARE UPGRADE

- Ensure your fastening system perfectly matches your needs
- Ensure the quality of your tightening process
- An Ingersoll Rand expert on-site

QX SERIES™ PROGRAMMING

- A tailor-made programming to perfectly match your application
- Closed-loop control of your fastening process
- Tightening cycles optimized to improve your productivity



ADDITIONAL SERVICES AVAILABLE

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<https://powertools.ingersollrand.com/en-fr/>